



**Charleville RSL Memorial Club**  
**Patron Banning Policy**

The Charleville RSL Memorial Club (the Club) is committed to providing a safe and welcoming environment for members and guests and a safe work environment for employees and volunteers. It follows that the Club expects members and guests whilst in the Club or within the vicinity of the Club Premises to behave in a manner consistent with those aims. The standards expected are detailed in the following code of conduct.

A Member, Guest or Visitor who breaches the code of conduct may have their membership terminated or suspended or in the case of a visitor be banned from accessing the Club. Application of this will be at the discretion of the General Manager and Management Committee.

Upon completion of a suspension of membership or banning of visitation rights a probationary period will apply at the discretion of the General Manager and Management Committee. A further breach during this probationary period may result in a termination of membership and permanent ban.

**Charleville RSL Memorial Code of Conduct for Members, Guests and Visitors.**

***Purpose***

*The purpose of this Code is to provide members, guests, and visitors with clear guidance on the standards of behaviour that are required of them while they are on or around the club premises. So as to ensure everyone can enjoy amenities provided by the club in a safe and responsible manner.*

***Commitment***

*The Code demonstrates the shared commitment by the club management and members, guests, and visitors in working together to achieve a social environment that enhances members, guests and visitors enjoyment of the club's facilities and services.*





### **Authority**

*The authority of the Code is vested in the Club Constitution/Rules, in particular the provision relating to club visitation and membership.*

### **Principles**

*Membership and access to the club is a privilege, to be cherished and safeguarded. Accordingly, members, guests and visitors shall at all times:*

- 1. Respect the rights of others to enjoy the club's facilities and services to the fullest extent.*
- 2. Interact with each other and with the staff and volunteers in a courteous manner.*
- 3. Refrain from actions and behaviours that undermine the health and safety of others.*
- 4. Comply with club policies, signage, and lawful direction of staff and volunteers.*
- 5. Enter the club with proper identification and fulfil sign-in requirements, if applicable.*
- 6. Supervise their Children and ensure their children are safe and accompanied by a responsible adult.*
- 7. Abide by the dress code of the club.*
- 8. Not bring food or drinks on to the premises for consumption on the premises without prior approval.*
- 9. Not bring on club premises or have in their possession any weapons and/or illegal materials.*
- 10. Handle properties belonging to the club with care and diligence.*
- 11. Not represent the club in any dealings, unless authorised by the Board/Management Committee.*
- 12. Not pursue personal activities on the club premises without prior permission.*
- 13. Not tarnish the reputation of the club or bring it into disrepute.*

### **Application**

*The Code applies to members, guests, and visitors. Subject to legal considerations, interpretation of the principles by the Board/Management Committee is final.*

### **Compliance**

*The Code will be actively monitored by the clubs Staff, Management and Committee. Any disciplinary action under the Code will be in accordance with the Constitution/Rules and laws applicable to the club. As far as reasonably possible, member(s), guest(s), and/or visitor(s) concerned will be accorded natural justice.*

